

1. **Subject:** EHL- ADA Service Animals at Pools and Other Public Places

From time to time our staff has fielded questions regarding ADA Service Animals at Pools.

An ADA website answers that question and many others involving the presence of service animals in public places.

Q33. Are gyms, fitness centers, hotels, or municipalities that have swimming pools required to allow a service animal in the pool with its handler?

A. No. The ADA does not override public health rules that prohibit dogs in swimming pools. However, service animals must be allowed on the pool deck and in other areas where the public is allowed to go.

For the complete list of all 37 Frequently Asked Questions regarding service animals please go to: https://www.ada.gov/regs2010/service_animal_qa.html

For more information call:
ADA INFORMATION LINE
[800-514-0301](tel:800-514-0301)

NCDHHS also has a webpage titled “Welcoming Your Customers Who Use Service Animals” that also provides a list of questions and answers regarding service animals at: <https://www2.ncdhhs.gov/serviceanimals/>

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